

Phase II Plans and Procedures for the High Vista Amenity Association

Food and Beverage- Jill Wasilewski

As we move into Phase II, food service will be moved, for the vast majority, **outdoors**. We will need to be flexible as the Clubhouse renovations continue, however we will have plenty of outdoor patio tables available, and be able to serve at **50% capacity indoors beginning on June 3rd in the Laurel room**. This means that, while the Pub is under construction, we can seat up to 50 people, socially-distanced, in the Laurel Room, and another 60 outside. **Due to this, we do not plan to go to a reservation system at this time, but please know that if it's inclement weather, you may want to call ahead and make sure there is seating inside. 513-1333** The Board is planning to rent a **large outdoor tent** to increase the quantity of outdoor, covered seating we have available.

Service Schedule through May 22nd- June 3rd

Friday 3-6pm	Outdoor seating or to go	Upstairs patio
Saturday 11-4	Outdoor seating or to go	Upstairs patio
Sunday Closed	No food service	N/A
Monday 11-4	Cookout	Upstairs patio
Wednesday 11-9	Outdoor seating or to go only	Upstairs patio
Thursday 11-9	Outdoor seating or to go only	Upstairs patio
Friday 11-9	Outdoor seating or to go only	Upstairs patio
Saturday 11-4	Outdoor seating or to go only	Upstairs patio
Sunday BRUNCH! 10-4	Outdoor seating or to go only	Upstairs patio
Wednesday 11-9	Begins limited indoor seating	The Laurel Room

As we ease back into service and reorganize and clean our kitchens, we will begin with **limited menus** and expand as soon as possible. We appreciate your patience, as we "re-onboard" our staff, and regroup in general.

We will have several outdoor and indoor stationary menus, instead of the plastic menus we usually bring to the table. We'll make them visible and easy-to-read, so that there is less contact when ordering. We'll be using condiment packets instead of our normal table-top items. We

have our dishwashing system checked by an EcoLab professional every 2 weeks to ensure thorough dish, glass and utensil sanitizing.

Our staff has been trained on the CDC guidelines for food service workers and we will continue to enforce the "new normal." Our service staff will be wearing masks, and will carry individual hand sanitizers. They will be diligent in sanitizing common guest areas such as tables, chairs and bathrooms. Our entire staff will have their temperature monitored upon the beginning of their shift, and sent home immediately should any flu-like symptoms be present. As we always have, our entire staff will regularly and thoroughly wash their hands, food prep surfaces, and counters.

We ask for your cooperation in NOT moving tables, signs, or anything put in place by the staff to enforce social-distancing guidelines. We want to create an enjoyable and relaxing pub atmosphere, but we also care about the safety of the members, any guests, and our staff.

Pool Policy & Procedures

The pool will open on Monday May 25th at 10am. The Phase II directives permit 50% capacity at the pool, which for us means **58 people**. Due to that we will be implementing a **sign up sheet beginning for Memorial day**, and will continue it daily through Phase II. Time slots will be set in **2 hour increments on peak days**. We ask that you begin to pack up and be ready to exit the pool area at the end of your time slot so the next group may enter. After your time is up, you may check with the attendant and if the next time slot is not full, you may add your name and stay. Please note that the pool monitors will be placing a sign outside of the pool when we are at capacity. Please see the below pool policy addendum that was implemented by the board this week.

Addendum to Swimming Pool Policy (FAC 3.0.0)

Due to COVID-19 and CDC recommendations along with State and County directives the pool policies and rules are amended for the 2020 pool season as follows:

- To comply with the CDC recommendations, we will limit the number of members in the pool area to **58 people during Phase II** at any one time. When the maximum number has been reached a sign will be posted on the entry gate stating that no additional members/individuals may enter.
- The deck layout will be changed to provide physical cues to ensure individuals, other than household members, remain 6 feet apart. Avoid group events,

gatherings, or meeting both in and out of the water if social distancing of at least 6 feet between people who don't live together cannot be maintained. Parents should consider if their children are capable of staying at least 6 feet from people they don't live with before bringing them to the pool.

- The Swim Club staff will be cleaning on a regular basis, but it is up to individual members to utilize the hand and chair sanitizing stations provided.
- No toys, floats, etc., other than pool noodles will be permitted in the pool.
- Members should not share items that are difficult to clean, sanitize, or disinfect or that are meant to come in contact with the face (for example, goggles, nose clips, and snorkels)
- All members are encouraged to wash their hands often and cover their coughs and sneezes. The CDD recommends wearing face masks when feasible.
- Any individual who has symptoms of Covid-19, has tested positive for COVID-19, or was exposed to someone with COVID-19 within the last 14 days should not come to the pool.

Your Board of Directors expects that all our members will respect and adhere to these policies. The Board may add or modify this policy as conditions change.

FAQ's for the Pool sign up and other processes:

Pool Time slot length: Most days and times will not fill up, so the form is really managing the **exception**, which are peak days and in that case, 2 hours give more members an opportunity to use the pool. If we go to 3 hours, there are only 3 spots during the desired pool hours and that isn't enough to accommodate everyone. That said, keep in mind that most days, we won't reach capacity and if the next time slot is not full, **members are welcome to stay at the pool**, just go to the attendant at the end of your time slot and put your name on the list for the next one.

Cleaning: Members will be expected to clean their own chairs, **before not after**, attendants are not expected to clean them b/c it's not possible for them to keep up with that. Attendants will clean common areas. The reason we don't want members to clean after is most people will want to clean their own chair before they sit on it and we don't want to waste precious supplies, which are very difficult to come by.

Tables & chairs: These will be first come first serve in each time slot when the members arrive

Sign up deadline: The deadline to sign up is by 9am the day of. That doesn't mean you can't come if you don't sign up and we aren't full, but we can't guarantee a spot. Members can look at the sign up sheet and if it's not close to full, they should feel pretty safe to come. You can also swing by and tell the attendant you are coming for the "2-4" time slot and you can be added in.

Contacting the pool: There is no option for members to contact pool personnel. You must either sign up by 9am to be on that day's list, or physically go to the pool and sign up after 10am. Pool monitors rotate out and while there is an emergency phone at the pool, it's attached to the wall (which is required by code) and is across the pool and we aren't going to give their personal phone #'s out.

Guest Policy: During Phase II we are asking members to refrain from bringing guests due to the capacity limitations. If you have out of town family visiting, email highvistaevents@gmail.com and we'll work with you to find a day and time you may be permitted to bring them to the pool and clubhouse.

Recommendations vs Directives : We feel it's our responsibility to provide insight on CDC recommendations, like pool toy sharing, distancing etc.. However, we are not going to police members choices. If someone is comfortable sitting closer than 6 feet to a non household member, for example, that is their choice. However, we are going to enforce directives, which the 50% capacity falls under.

Time frame: We know adding the sign up to the pool process is arduous, and perhaps confusing, but it's necessary to ensure we are doing our best to meet the 50% directive. We also hope that we will move into Phase III within the next couple of weeks, at which time, we believe we will be able to open the pool more as it is largely considered one of the safest place to be in that chlorine kills the virus on impact and there's little proof that the virus is transmitted by touching surfaces. The best way to prevent spread is if those with symptoms stay at home.

Facilities

As you know, we are expanding the pub, a project that was planned for this winter, but was bumped up in order to increase capacity (which was always the goal but for different reasons) which will allow for more people to eat in the pub at a safe distance, as well as to improve service due to a better layout and visibility and lastly to complete a much needed update in the space members utilize most.

This expansion will be completed towards the end of June and therefore food and beverage service will be offered in and outside of the Laurel Room until the first week of July.

Indoor seating will not begin until June 3rd, only outdoor service or curbside are available until then. Beginning on June 3rd we will seat the Laurel Room at 50% capacity, which

Procedures for members:

- We will have hand sanitizing stations and ask that you wash your hands upon arriving for food & beverage service, utilize our hand sanitizers or use your own.
- Please do not move tables or chairs as we will have them positioned as per CDC recommendations.
- The CDC recommends that you sit with your household unit, however we will not be policing this if you choose to sit with others that you are comfortable doing so with. However, again, we ask that you not increase the chairs or push tables together.
- Golf shoes are not permitted in the Clubhouse at all. If you are coming in from golf, please either sit outside or bring a change of shoes. This includes using the restrooms. If you do not have a change of shoes, please utilize one of the two restrooms that are located in the pro shop.
- We are not requiring members to wear masks, but support your decision to do so.
- Guests: We ask that members do not bring local guests to the clubhouse or pool during Phase II unless you have guests visiting you from out of town. If you want to bring more than 2 guests to the clubhouse or pool during Phase II, please email highvistaevents@gmail.com